

# Jordi Labs Quality Statement

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## Mission Statement

It is the goal of Jordi Labs to provide the highest quality products and services to the polymer, pharmaceutical, nanotechnology, and biotechnology industries. Quality is central to who we are as a company. Jordi Labs's existence depends on the pride and quality instilled into each of our products by every employee. Our highly trained staff of Ph.D.s, Chemists and Technicians provide specialized analytical testing going beyond the simple reporting of data to reach the more important goal of solving our customers problems. Strict quality control in both our manufacturing and service divisions is insisted upon to guarantee that every job is done right every time. The health and wellbeing of people who may never hear the name Jordi Labs depends upon it.

## Background

### Products

Jordi Labs specializes in the production of polymer based chromatography media, solid phase extraction (SPE) cartridges, and HPLC columns. Our divinylbenzene (DVB) gels provide a longer lasting and more versatile column media. Jordi Labs produces a wide range of polymer based products for reverse phase (RP), normal phase (NP) and ion exchange chromatography. New and innovative GPC products remain central to our development efforts.

### Services

Jordi provides contract analytical services with a special emphasis on chemical identification. We have reformulated hundreds of materials, providing a list of all chemical components and their relative concentrations. Typical projects include product failure analysis, HPLC method development, polymer filler and additive quantitation, and unknown identification. Our team of Ph. D. biological and polymer chemists have extensive expertise in a broad range of today's most advanced analytical techniques including mass spectroscopy, gas and liquid chromatography, elemental analysis, and spectroscopy. Our goal is to provide the best customer service in the industry, backed by our 25 years of technical expertise.

## Quality System

Jordi Labs is committed to providing our customers with superior quality. We have implemented rigorous quality systems to insure that each product and service meets high standards. We place a strong emphasis on quality design, utilizing corrective and preventive actions to build quality into our products and services. Our document control and management review processes insure compliance with these standards. Each of our work procedures include method validation, instrument calibration, and maintenance and repair schedules. Our staff is consistently working on methods of improvement in our quality process. Quality remains a driving force in everything we do. It will never be compromised and it has the full commitment of all of our people. It is this kind of commitment that enables Jordi Labs to service our customers with the highest degree of excellence that they continually receive from Jordi.



Mark A. Jordi, Ph.D.  
President



Patrick M. Burke  
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